

COVID – 19 Update 25/03/20

With the continuing spread globally, of Coronavirus (COVID-19), CERTUSS UK are writing to reassure all of our customers and suppliers, that we are still open for business.

We are continually monitoring the situation both within the UK and as a Group company worldwide.

At present, we have taken measures to accommodate working from home, for all of our office staff. Whilst our Field Service Engineers are still in operation, adhering to various customer site requests and procedures.

We will continue to distribute requested parts to customers, as best we can in the circumstances, on our normal delivery schedules.

All office phone lines and e mail access, are still fully active as normal, for all departments via staff operating from home.

Our production plant in Germany, have also taken measures to reorganize manufacturing, by introducing split shifts and home working, where currently Capital plant and spare parts are being distributed as normal.

These measures, we believe, will assist us, as a company to continue with our commitments to customers, whilst also attempting to protect staff and members of their families from the Virus.

The Health and Safety of our staff, as well as our customers and suppliers, are our top priority, during this difficult time, with the evolving condition of COVID-19 spread in countries around the world.

As a CERTUSS Group Company member, we support and follow the UK Government direction, along with that of our Board of Directors at manufacturing, and are continuously monitoring the external situation and guidance from the different Governments Worldwide, in order to adjust our actions.

We appreciate your support during this difficult period and will always strive to offer the highest level of service we can, whilst taking appropriate measures for our employees health and wellbeing.

Yours faithfully,
for **CERTUSS (UK) LIMITED**



R. Timmins
General Manager



"Recommended water treatment
specialists for CERTUSS UK Ltd"
Tel:- 0151 546 1000
Email:- info@westerngroup.co.uk

